

Step-by-Step guide to applying for FEMA assistance

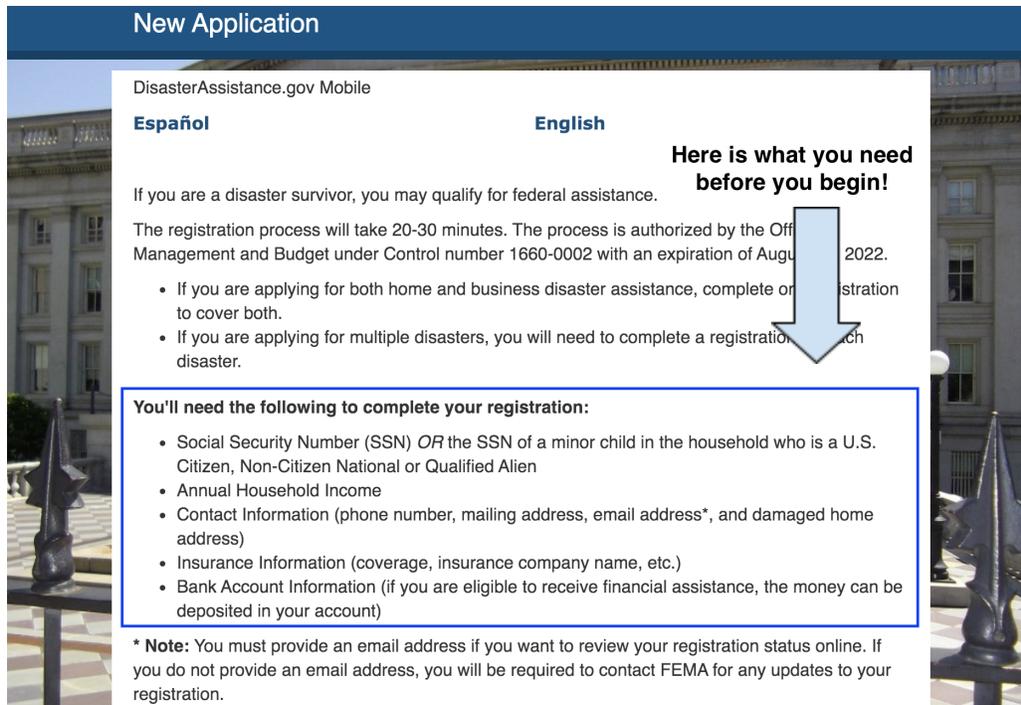
To fill out an application online, start by going to <https://www.disasterassistance.gov/> and click “apply online.”

The screenshot shows the Disaster Assistance Center website. At the top, there is a navigation bar with links for Home, Get Assistance, Information, About Us, and Help, along with a search bar and a link to Español. Below the navigation bar is a large banner with a map background. In the center of the banner is a white box with the text: "Enter your city and state or ZIP code to see if your area has been declared for Individual Assistance." Below this text is a search input field with the examples "Houston, TX" or "77006" and a "Look-up" button. A note below the input field states: "NOTE: Your address and personal data will not be stored." Below the banner is a process flow diagram with three steps: "Find Assistance" (represented by a magnifying glass icon), "Apply Online" (represented by a document icon with a checkmark), and "Check Status" (represented by a green checkmark icon). A blue arrow points from the "Find Assistance" step to the "Apply Online" step.

You'll be asked a CAPTCHA question to prove that you are a human!

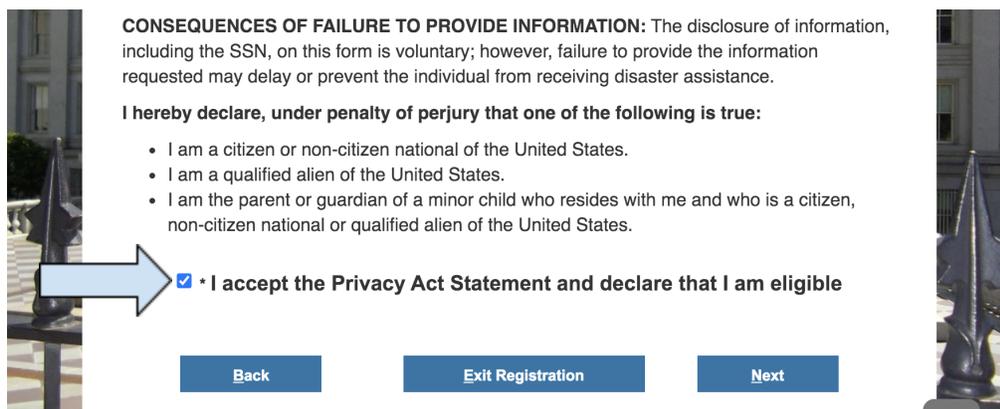
The screenshot shows a CAPTCHA question from the Disaster Assistance Center. The title is "Disaster Assistance Center - CAPTCHA". The instructions are: "Complete the question and answer below to help protect your personal data from automated attack. If you cannot access or answer the question, please click here and follow the instructions. Please answer the question below by selecting the button for the correct answer: Note: You can try no more than three times. This is your first try." The question is: "The word 'rooster' ends with what letter?". There are four radio button options: R (selected), T, P, and F. At the bottom of the form are three buttons: "Cancel", "Reset", and "Submit". At the very bottom of the page, there is a footer with the text: "Version: 9.14.00.01.1329 | Server: DAC-PROD12C-PUBLIC".

Then you will be given some details about the application process, including the information you will need to complete the application. To complete registration as fast a possible, have this information ready to go before you begin the application!



Now you are ready to start your application! First you have to check a box to accept the Privacy Act Statement and Declaration of Eligibility...which essentially means that you agree:

- To the government accessing your records and information
- That you are a US citizen, qualified alien of the US, or parent of either



FYI There are many pages within the application that explain the process to prepare you for what's next. Read through to see if any of the specifics apply to you. If not, you can just click "next" to move on to the next section.

The application will start by asking you to fill out some identifying information including your social security number. Be sure to include your email address if you want to be able to check the status of your application online.

To register for disaster assistance, please provide the following information:

* Prefix: MS

* Applicant First Name: LAURA

Applicant MI: A

* Applicant Last Name: [REDACTED]

* Applicant Social Security Number: [REDACTED] - [REDACTED] - [REDACTED]

Show Social Security Number

* Date of Birth: MM/DD/YYYY 03 / 11 / 1992

Enter your email address so you have the option to check your registration status online.
If you do not enter your email address, you will need to call FEMA to get updates on your registration.

Email Address: [REDACTED]@gmail.com

Verify Email: [REDACTED]@gmail.com

Back Exit Registration Next

Next you'll be asked if you have any communication/language accommodation needs to communicate with FEMA regarding your application. Click "yes." if this applies to you. If not, click "no" and keep on truckin.

You'll also be asked if you have a disability that requires an assistive device (i.e. wheelchair, hearing aid, service animal, etc) and if that device was damaged or disrupted because of the disaster. Again, if this applies to you, answer "yes." If not, click "no" and move right along.

Next, fill in your contact information:

Identification

- Explanation
- Personal
- Language
- Other Needs
- **Phone Numbers**
 - Address
 - County / Parish / Municipio

Please provide the phone number used in the damaged dwelling whether it is working or not and current/alternate phone number(s) in case we need to contact you regarding your registration for disaster assistance.

Damaged Dwelling Phone

* Phone Number 225 - [REDACTED] - [REDACTED]

My Current Phone is the same as my Damaged Dwelling Phone - If selected, please do not provide Current Phone.

Current Phone

* Phone Number [REDACTED] - [REDACTED] - [REDACTED]

Ext. [REDACTED]

Note [REDACTED]

Cell Phone

Phone Number 225 - [REDACTED] - [REDACTED]

Alternate Phone

Phone Number [REDACTED] - [REDACTED] - [REDACTED]

Ext. [REDACTED]

Note [REDACTED]

Back Exit Registration Next

Then the address of the residence that was damaged or that you were displaced from during evacuation from the storm:

Damaged Dwelling Address Application Progress
Help for this page OMB No. 1660-0002, Exp. 08-31-2022

Identification

- Explanation
- Personal
- Language
- Other Needs
- Phone Numbers
- Address
- County / Parish / Municipio

Please provide the full physical street address where the damage occurred, including the house or building number, the street name and any apartment or lot number. **Do not abbreviate street names or enter a PO Box.**
Use the information in the *Help for this page* (located at the top of the page) if:

- You have an uncommon address (no street name, house number, city, etc.)
OR
- Your mailing address is different from your home address

It's okay if you don't know this. It will auto-fill on the next screen .

* ZIP 70118 ZIP+4

* Street Address

* City NEW ORLEANS

* State LA

* Do you own this home or do you rent it? Rent

* Is the address above also your mailing address? (If you receive your mail at a P.O. Box, please select No) Yes

Back Exit Registration Next

Choose the parish in which your residence is located.

Introduction Identification Application Progress
Help for this page OMB No. 1660-0002, Exp. 08-31-2022

County/Parish/Municipio

Identification

- Explanation
- Personal
- Language
- Other Needs
- Phone Numbers
- Address
- County / Parish / Municipio

* In what county/parish/municipio did the damage occur?
Orleans

Back Exit Registration Next

Version: 9.14.00.01.1329 | Server: DAC-PROD12C-PUBLIC

In the next screen, "HURRICANE IDA" should automatically pop up under "Description of Disaster." Fill in the dot and click "next."

Disaster Selection Application Progress
Help for this page OMB No. 1660-0002, Exp. 08-31-2022

* Select the disaster in which your damage occurred, from the following list. If none of the selections describe your situation, select "None of the disasters above match my situation".

Select	Description of Disaster	Incident Period	Disaster Number
<input checked="" type="radio"/>	HURRICANE IDA	08/26/2021 - Present Time	4611
<input type="radio"/>	None of the disasters above match my situation		

Back Exit Registration Next

Next, some questions about your residence and where you are staying now. **If you chose “unsure” in the previous section, make sure to mark that you are unable to return to your home in this section.**

Damaged Dwelling Application Progress
Help for this page OMB No. 1660-0002, Exp. 08-31-2022

Losses

- Explanation
- Losses
- **Dwelling**
- Home Insurance
- Expenses
- Emergency Needs

Please provide the following information about the damaged dwelling.

* Where are you currently living or staying?
Family/Friends

* What type of home are you registering?
House-Single/Duplex

* Is this your primary residence, where you live more than six months out of the year?
Yes (Primary)

* Are you currently able to get to your home?

Yes, I am able to get to my home.

I am unable to return to my home due to a mandatory evacuation.

I am unable to return to my home because damages to the roads or bridges in the area prevent it.

Back Save or Exit Next

Followed by some insurance questions. **If you have insurance, you should file a claim with your insurance company immediately. FEMA assistance cannot aid with losses already covered by insurance.**

Home Insurance Application Progress
Help for this page OMB No. 1660-0002, Exp. 08-31-2022

Losses

- Explanation
- Losses
- Dwelling
- **Home Insurance**
- Expenses
- Emergency Needs

* What type of insurance do you currently have for your Home and/or Personal Property?

Select	Type of Insurance	Insurance Company Name
<input type="checkbox"/>	Contents Only Insurance	
<input type="checkbox"/>	Flood Insurance	
<input type="checkbox"/>	Mobile Home Insurance	
<input checked="" type="checkbox"/>	I have no insurance for my home or personal property.	

Back Save or Exit Next

Even MORE questions. If these apply to you, answer “yes,” if not click “no” and keep going!

Introduction Identification Disaster **Losses**

Disaster Related Expenses Application Progress
 Help for this page OMB No. 1660-0002, Exp. 08-31-2022

Losses

- Explanation
- Losses
- Dwelling
- Home
- Insurance
- **Expenses**
- Emergency Needs

Have you incurred uninsured or under-insured expenses as a direct result of the disaster?

* Do you have MEDICAL expenses as a result of the disaster?
 Yes No

* Do you have DENTAL expenses as a result of the disaster?
 Yes No

* Do you have FUNERAL expenses as a result of the disaster?
 Yes No

[Back](#) [Save or Exit](#) [Next](#)

NOW. Here is where you can specify if you have immediate needs for expenses related to evacuation i.e. gas, medication, clothing, etc... If your residence in New Orleans is uninhabitable (due to damage or power outages), “I have a disaster related emergency need for shelter” applies to you.

Introduction Identification Disaster **Losses**

Emergency Needs Application Progress
 Help for this page OMB No. 1660-0002, Exp. 08-31-2022

Losses

- Explanation
- Losses
- Dwelling
- Home
- Insurance
- Expenses
- **Emergency Needs**

Do you have any immediate needs for evacuation expenses such as clothing, medication, gas, etc? If yes, please indicate which needs you have below. Please Note: **Reimbursement for stored food is not an eligible item.**

Emergency Needs

I have a disaster related emergency need for food, medication, durable medical equipment or gas.

I have a disaster related emergency need for shelter.

I have a disaster related emergency need for clothing.

[Back](#) [Save or Exit](#) [Next](#)

Then they will ask to clarify occupants of your household. If you are unsure, click “help” for more information.

Financial Information

Help for this page

Application Progress

OMB No. 1660-0002, Exp. 08-31-2022

Financial

- Explanation
- Business Damages
- **Financial Information**
- Income Verification

Please provide your household annual gross income and your choice for electronic funds transfer. Providing us with your pre-disaster annual gross income, reduces the processing time and directs your application to the programs best suited to meet your needs.

* How many dependents do you have including yourself?

* Before taxes are deducted, what is your family's pre-disaster income?

Enter numbers only, no dollar sign, no commas, and no decimal point or cents. Example: Enter income as "55000" NOT "55,000.00."

* If you are found eligible for FEMA assistance, would you like funds directly deposited into your bank account?

There is no charge for this service.

Back

Save or Exit

Next

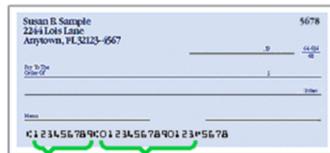
If you've chosen direct deposit through your bank, you'll be asked to fill out information about your bank account .

Financial

- Explanation
- Business Damages
- Financial Information
- **EFT**
- Income Verification

You have chosen to participate in direct deposit.

- The name on the identified checking or saving accounts must match the applicant or co-applicant.
- You must have a valid routing number and account number; FEMA cannot deposit funds to a pre-paid card.



Routing Number Account Number

* What is the name of your bank or financial institution?

* What type of account is this?

* What is the 9 digit routing number for this account?

* What is the account number?

* Please repeat the account number.

They will ask you to confirm your income one more time:

Income Verification

Help for this page

Application Progress

OMB No. 1660-0002, Exp. 08-31-2022

- Financial
- Explanation
- Business Damages
- Financial Information
- EFT
- Income Verification

You previously told us your household income was \$40,000 dollars. You are required to include social security, unemployment, pensions, disability, welfare, child support, stocks, interest, and/or annuities when determining your annual income. Failure to disclose your total income could result in fines and/or imprisonment. To adjust your income at this time to meet the guidelines you are required to return to the Income page by selecting the Back button or select the "Financial Information" link located on the left hand side menu.

If this is your correct annual household income select the box below to certify.

* To adjust your income return to the Income page by selecting the Back button.

\$

* I certify this is my total annual income

Quick Q about how you would like to be contacted or notified:

Correspondence Preferences

- Explanation
- Correspondence
- SMS Notifications

How would you like to receive notification from FEMA?

* Would you like to receive correspondence in English or Spanish?

English

* Do you prefer to receive traditional postal mail or electronic notification?

Postal Mail

E-Mail

You have chosen to receive e-mail updates from FEMA. You will not receive any FEMA updates by postal mail. You must create a Disaster Assistance account to receive email updates. You will need to go to DisasterAssistance.gov to create an account. Please provide your E-mail address:

* Email Address:

@gmail.com

* Verify E-Mail Address:

@gmail.com

If you need to change the email address you entered at the beginning of the registration, click the **Identification** link at the top of this screen.

If you do not receive an email from FEMA within the next 7 days, or to change your correspondence preference, please call the FEMA Helpline at 800-621-3362.

Do you still wish to receive E-mail updates?

Yes, proceed with E-mail updates.

No, change preference to Postal Mail.

And finally some questions to verify that you are who you say you are!!

Security Questions

To protect your personal information, we ask that you answer the following questions created from your public records. Answer all questions in the time allotted (7-minutes), and select Submit.

Select the correct house number of the address you shared with [redacted]?

Which of the following addresses have you ever been associated with?

Select the correct house number of the address you shared with [redacted]?

Which of the following cities has a current or former association to you?

Submit

AAAAND you're done!!!

Your registration has been submitted to FEMA.

Your FEMA Registration ID is # [redacted] in disaster # **4611**. Please make a note of these numbers.

Please be sure to have your FEMA registration ID available when contacted. Otherwise, there may be a delay in processing your case.

- You can view and [print](#) a copy of the registration for your records.
- Do not complete another registration this could delay processing.

Click **Continue** for more information about your FEMA registration.

Continue

You'll be prompted to create a new account to view your application status. Do this! If you don't, you will have to contact FEMA directly to get updates regarding the status of your application.